

PQBS INFORMATION SE

DATE	INCIDENT
10.07.2024	Power outage
01.02.2025	Distortion of information in ERP
20-21/03/2025	Power outage
03.09.2025	Failure of generator (PQBS)

SECURITY INCIDENTS LOG REGISTER

Groups/Services Affected
All services offered at PQBS
all PQBS staff
All services offered at PQBS
Most Equipments and services

Prepared by

Approved By:

IER

ROOT CAUSE
Disconnection of mains power by KPLC due to outstanding bill
Lack of awareness among staff
Reconciliation of payment by HQ-Finance and KPLC
Contactors blower up-(not possible to use generator when there is power black out)

Laurent Kinusa

George Ngundo

Corrective action
Communication to management and finance department
Reverted to manual system
Communication to KPLC to confirm payment had been done
Evalauted, qouted for and budget memo forwarded on 10th March 2025

.....

.....

Correction	Date the issue was resolved
Payments made immediately. Direct contact (for future followup) was established with the KEPHIS accountant who deals with KPLC bills.	10.07.2024
Awareness training, repopulation of data	Not resolved yet
KEPHIS PQBS Officer to be following up on the due date for the KPLC bill every month	22nd March 2025
Quarterly servicing contract initiated and implemented	Not resolved yet

BY WHO	REMARKS
KEPHIS Finance	The matter was resolved
N/A	The matter was raised to the consultant
KEPHIS Finance and PQBS Caretaker	The matter was resolved
N/A	The matter has been raised and is being followed up by the procurement department